This qualification reflects the role of support workers who complete specialised tasks and functions in aged services; either in residential, home or community based environments. Workers will take responsibility for their own outputs within defined organisation guidelines and maintain quality service delivery through the development, facilitation and review of individualised service planning and delivery.

**Assessment**
Assessment is both formative and summative and may include a combination of Questioning, Skills Assessment, Industry Work Placement, Scenario, Case Study, Project and Research.

**Entry Requirements**
To ensure an appropriate learning opportunity, candidates need to demonstrate a capacity to undertake study at Certificate IV level, this can be demonstrated via the following:
- Successful completion of Year 11 or the equivalent level of study or mature aged entry.
- Minimum English level of IELTS 5.5 or equivalent. Candidates originating from student visa assessment levels 1 and 2 without the required IELTS score can undertake SCEI’s English Proficiency Test. For information on student visa assessment levels, refer to Department of Immigration and Border Protection website (http://www.border.gov.au).
- Moderate level of computer literacy required
- Applicants must also be aged 18 or above
- Police clearance certificate (from home country)

**Additional Requirements**
- National Police Record Check
- Commonwealth of Australia Statutory Declaration

**Campus Available**
Melbourne, Adelaide

**Units of Competency**

- CHCADV001 Facilitate the interests and rights of clients
- CHCAGE001 Facilitate the empowerment of older people
- CHCAGE003 Coordinate services for older people
- CHCAGE004 Implement interventions with older people at risk
- CHCAGE005 Provide support to people living with dementia
- CHCCCS006 Facilitate individual service planning and delivery
- CHCCCS011 Meet personal support needs
- CHCCCS023 Support independence and wellbeing
- CHCCCS025 Support relationships with carers and families
- CHCDNV001 Work with diverse people
- CHCLEG003 Manage legal and ethical compliance
- CHCPAL001 Deliver care services using a palliative approach
- CHCPREF001 Develop and maintain networks and collaborative partnerships
- HLTAP001 Recognise healthy body systems
- HLTWH002 Follow safe work practices for direct client care
- CHCCOM007 Communicate and work in health or community services
- CHCAGE002 Implement falls prevention strategies
- CHCMGT003 Lead the work team