CHC52015 DIPLOMA OF COMMUNITY SERVICES

This qualification reflects the roles of community services, case management and social housing workers involved in the managing, co-ordinating and/or delivering of person-centred services to individuals, groups and communities.

Duration
Full time – 65 weeks

Work Placement Hours
400 Hours

Mode of Study
On Campus

Further Study Pathways
After achieving this Diploma course, students may continue their studies by enrolling in the: CHC62015 Advanced Diploma of Community Sector Management.

Employment Opportunities
The following employment opportunities are available to students who complete this qualification:
• Welfare support worker
• Community service case worker
• Community service case manager

Assessment
Assessment is both formative and summative and may include a combination of Questioning, Skills Assessment, Industry Work Placement, Scenario, Case Study, Role Play, Project, Research and Report.

Entry Requirements
To ensure an appropriate learning opportunity, candidates need to demonstrate a capacity to undertake study at Diploma level, this can be demonstrated via the following:
• Successful completion of Year 12 or the equivalent level of study or mature aged entry
• Successful completion of SCE’s Language, Literacy and Numeracy test OR successfully completed an accredited Language, Literacy and Numeracy test
• Applicants must be aged 18 or above
• Moderate level of computer literacy required

Additional Requirements
• National Police Record Check
• Working with Children Check

Campus Available
Melbourne, Adelaide

Units of Competency

CHCCCS007 Develop and implement services programs
CHCCOM003 Develop workplace communication strategies
CHCDEV002 Analyse impacts of sociological factors on clients in community work and services
CHCDEV003 Manage and promote diversity
CHCLEG003 Manage legal and ethical compliance
CHCMGT005 Facilitate workplace de-briefing and support processes
CHCPPR003 Reflect on and improve own professional practice
HLWHS004 Manage work health and safety
CHCDEV001 Confirm client developmental status
CHCCSM005 Develop, facilitate and review all aspects of case management
CHCCSM004 Assess co-existing needs
CHCDEV011 Implement community development strategies

CHCCSL001 Establish and confirm the counselling relationship
CHCDE007 Develop and provide community projects
CHCAUV002 Provide advocacy and representation services
CHCCSM009 Recognise and respond to crisis situations

This training is delivered with Victorian and Commonwealth Government funding for eligible participants.