



## Your provider's Compliance History

Dear Mr. Rahaman,

As you may be aware, from 27 September 2016, [ASQA ceased using provider 'risk ratings'](#). ASQA now assesses the risk posed by providers through detailed individual provider profiles.

Under this regulatory approach, each provider's profile is nuanced and dynamic, reflecting a range of data sources; and does not translate into a single score or rating. One of the indicators that affects each provider's profile is 'Compliance History'.

### What is the Compliance History for Southern Cross Education Institute Pty Ltd?

Southern Cross Education Institute Pty Ltd has been assigned a Compliance History of Demonstrated Consistently Compliant.

### What does my Compliance History mean, and how is it used?

The Compliance History indicator is based on information about compliance found through audits and complaints, and also takes into account a provider's ability to meet standard reporting and payment requirements.

A provider's Compliance History is an indicator of the provider's historical compliance with core regulatory obligations.

ASQA assigns one of six Compliance History categories to each provider.

Compliance History	What it means
<b>Demonstrated consistently compliant</b>	The provider has an ongoing history of meeting their regulatory obligations.
<b>Presumed compliant</b>	The provider appears to be meeting their regulatory obligations, but has not been recently tested, say through an audit.
<b>Generally compliant</b>	The provider occasionally fails to meet their regulatory obligations but has been able to rectify when required.
<b>Demonstrated rarely compliant</b>	The provider has a repeated history of failing to meet their regulatory obligations.
<b>Restrictions</b>	The provider has a current condition, sanction, suspension or part rejection imposed on their registration.
<b>Untested</b>	Providers who have been registered for less than one year and have not been audited or received a complaint.